

### In the Specification

Please replace paragraphs [0006-0007] on page 3 with the following paragraph showing changes.

[0006]        The ~~present invention~~ subject matter presented herein is generally directed to a system and method for permitting a user, such as a technician, to access information stored on back-end legacy systems that substantially obviates one or more of the problems due to the limitations and disadvantages of the prior art.

[0007]        In an embodiment ~~of the present invention~~, a user logs a computer onto a systems interface which permits access to back-end legacy systems. The computer is running client software to access the systems interface. Preferably, the client software is application-specific software such as the “TECHNET client application.” Preferably, the systems interface includes a first server with middleware for managing the protocol interface. Preferably, the systems interface includes a second server for receiving requests and generating legacy transactions. Preferably, the systems interface responds to the log-on attempt by presenting an introductory home page, such as a “TECHNET home page.” After the computer is logged-on, a request for voice input is made. Preferably, the request results from a technician selecting an icon or engaging a software button on a home page. In response to the request for voice input, a voice recognition module is launched or otherwise activated.

Please replace paragraph [0035] on page 13 with the following paragraph showing changes.

[0035]        FIG. 3 is a schematic diagram of an exemplary software configuration of a computer used in accordance with the subject matter disclosed herein ~~an embodiment of the invention~~. To explain and illustrate ~~the invention~~, FIG. 3 is discussed in connection with structure shown in FIG. 2. However, the software configuration of FIG. 3 is not to be considered as limited or constrained by the structure of FIG. 2 or any other structure.